

Partial list of common state complaints against an electrician or unlicensed worker:

- Electrician price gouging
- Unlicensed electrical work
- Incomplete electrical work
- Expired licensee working on the job
- Electrician not following their State laws and Regulations from the State Board office
- Consumer unhappy with an electrician
- Unsafe electrical work found by an electrician
- Electrical hazard reported by the Inspector of Wires
- Electrical fire on the job
- Section eight electrical meter cost problem
- Electrician working without proper name/license on truck, business cards, and /or social media
- Violation of the the MA Building Code requirement by the electrician
- Lack of written contract between electrician and consumer
- Electrician and apprentice without workers liabilities/completion insurance for work performed or workers compensation insurance for employee
- Electrician acting unprofessionally on the job
- Electrician removing electrical service from the building due to non-payment
- Electrical corporation doing work with the wrong master licensed board officer in place
- Electrical Ratio 1:1 problem, MGL 141 s. 8
- Fire permit and inspection not obtained or performed from the local fire department
- Inspector of Wires and electrician code dispute
- Electrician not meeting minimum electrical Code requirement
- Consumer wanting an answer about costly bill
- Electrical permit not obtained within the 5 days from start of the electrical work
- Electrical work performed without license and permit obtained from city or town
- Electrician asking who has jurisdiction over him - the utility or Inspector of Wires
- Two journeyman electricians caught working in the business together
- Expired State Reciprocate Electrical License
- Shipyard worker wants an electrical license
- C-license working on security without S-license in place from the department of public safety
- Electrician fails to complete the 15-hour Mandatory license renewal class – may have to retake test
- Electrician or unlicensed worker NOT working under the name stated on his/her license
- Apprentice needing Form 272 filled out by employer - No Payroll records
- Local utility company wants electrician to remove SE cable from meter socket to weather head on an overhead service
- Electrician and insurance agent working together on price gouging a store owner after an electrical fire
- Electrician pickets store because owner won't pay an overwhelming price gouging amount that an electrician feels he was owed for completed work
- Worker climbs telephone pole to close utility switch that was opened for non-payment of his girlfriend's utility electrical bill

Who can file complaints against an electrician:

- Ex-wife
- Ex- girlfriend
- Ex-husband
- Ex-boyfriend
- Friend
- Boss
- Inspector of Wires
- Building Inspector
- Zoning Inspector
- Co-worker
- Electrician
- State Investigation Unit
- Homeowner
- Your Family Members
- Customer
- Neighbor

You name it - anyone with whom an electrician meets and with whom the deal goes sour can make a complaint.

A story illustrating the importance of MGL 141 section 8:

Recently, an electrical company working on a multi-million-dollar job took advantage of the law. The electrical company decided to hire students from a vocational school and pay them only ten dollars per hour. The company then went on to make a million dollars. The Inspector of Wires called the electrical company owner once, and, without going down to the job site, he reminded the electrical owner to comply with the 1:1 ratio law. The electrical company, however, continued to hire the students and to profit by using inexpensive labor. This is what happens when the Inspector of Wires neglects to investigate the job site. The Inspector of Wires has to stop this kind of unlawful behavior! Thank you for helping!

Is there a benefit to a town's or city's Inspector of Wires conducting more frequent inspections on larger job sites than once a week for Ratio 1:1? If the master license or journeyman license is out of Ratio, go back on a random day and time that same week and check the Ratio 1:1 again. If they continue to be out of Ratio, send them to the state and let them take care of it!

15-hour problems in the Commonwealth of MA

The state offers several methods to complete a 15-hour electrical class:

- In person courses around the state
- Online classes with monitored attendance
- Zoom classes with monitored attendance

A significant problem in the Commonwealth of MA, however, is that some 15-hour providers are illegally selling certificates to those who never attended or completed the 15-hour course, whether in person, online, or via Zoom.